Setup Instructions for Internet Access & Email Authentication

User Manual

Version: 1.2

Your Domain
Wctel.net

Examples: mail.wctel.net
Smtp.wctel.net

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Email Authentication

What is Authentication?

SMTP Authentication is a transparent mechanism for our mail server to verify who you are. The server asks for your user name and password, which your mail program passes on. If you are verified as being a "real" WCTEL.NET user, then you'll be able to send and receive your email messages.

What is it used for?

In the fight to stop Spam (junkmail, Unsolicited Commercial email, etc.), the rules that apply to mail servers acceptance of mail are getting ever stronger.

In order to set up mail clients to use SMTP Authentication, the following instructions should be used. Basically, SMTP Authentication needs to be enabled and set up to use the email address and password of the user in question.

Below are instructions and screen shots for the most common mail software currently in use. Simply select the email client that you currently use from the list below. There you will find step by step instructions on how to change your email settings.

Email Setup Instructions:

Netscape 7.1

Step 1:

Open the Netscape mail software, then go to Edit -> 'Mail & Newsgroups Account Settings', as pictured below in Fig 1.

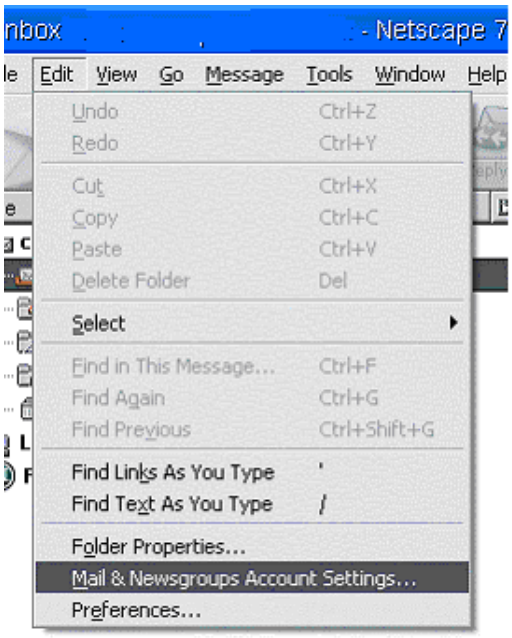


Fig 1.

Step 2:

On the left hand side of the dialog box, select ‘Outgoing Server (SMTP)’ (see Fig 2).

Ensure that the Server Name is set to the correct mail server (smtp.wctel.net), and check the box that is labeled ‘Use name and password’.

Enter the email address for the user in question in the text box labeled ‘User Name’.

Click ‘OK’ to apply the settings.

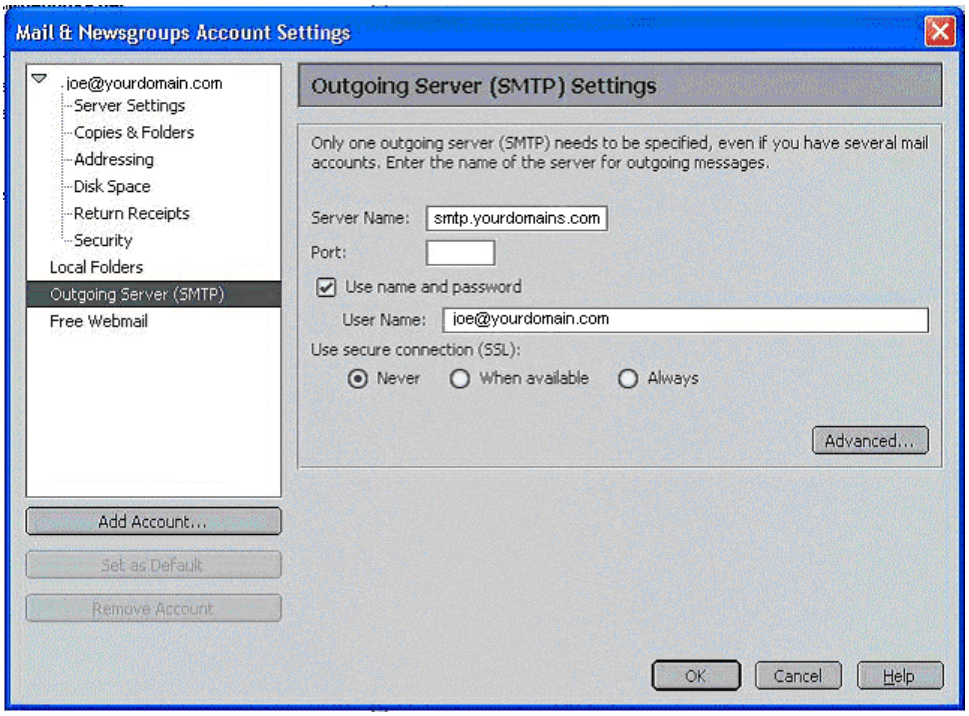


Fig 2.

If you have any questions about making these changes, please contact West Carolina's Internet Technical Support at 1-888-446-4638.

Eudora 6.0

Step 1:

Open Eudora, and go to Tools -> Options as in Fig 3.

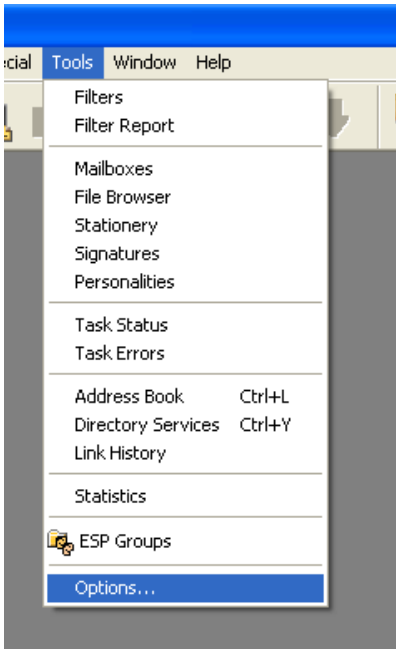


Fig 3.

Step 2:

On the 'Getting Started' screen modify or confirm the following settings:

A. Mail Server (Incoming): mail.wctel.net
B. User Name: your full e-mail address (username@wctel.net)
C. SMTP Server (Outgoing): smtp.wctel.net

Confirm that the box "Allow Authentication" is checked.

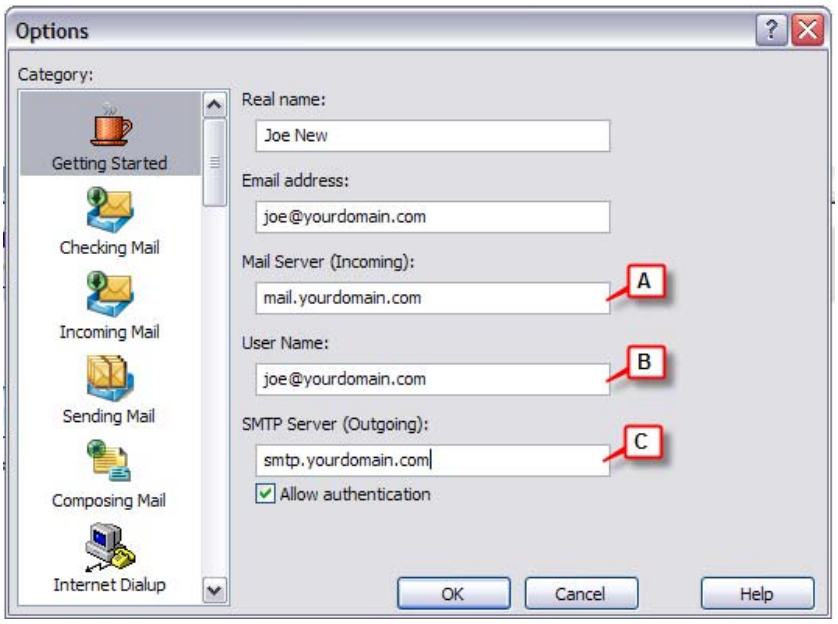


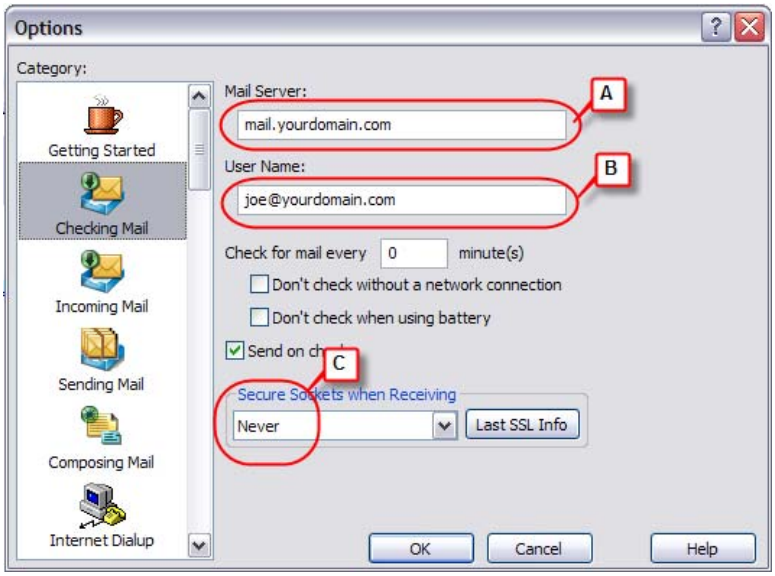
Fig 4

The "User Name option Fig 4-B should be set to your full email address.

Step 3:

Select the “Checking Mail” icon on the left and confirm the following 3 areas.

A. Mail Server – confirm and change if needed. This should display the mail settings from the previous screen.
B. User Name – Confirm and change if needed. This should be your email address.
C. Secure Sockets when Receiving – Confirm and change if needed. This option should be set to never. If you wish to receive secure email this option can be set at a later time.



Step 4:

Select the 'Sending Mail' icon on the left hand side. Check that the SMTP server is set to your outgoing mail server (smtp.wctel.net). See figure 4 for the following options.

A. Email Address – Confirm that this contains your entire email address.
B. SMTP Server – Confirm that this contains smtp.wctel.net
C. Secure Sockets when Receiving – This option should be set to" never". If you wish to receive secure email this option can be set at a later time.

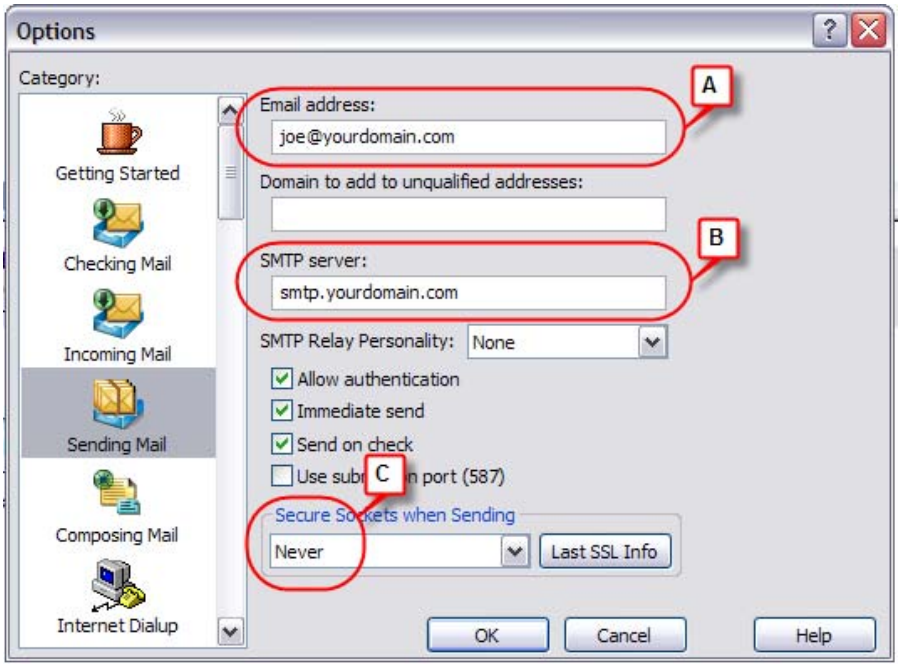


Fig 4.

Outlook XP

Step 1:

Open Outlook, then go to Tools -> ‘email Accounts’ as shown in Fig 5.

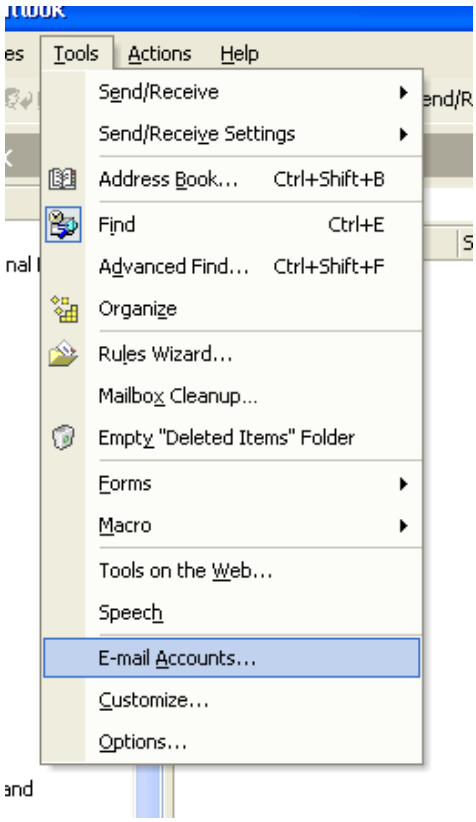


Fig 5.

Step 2:

When the email Accounts dialog box appears, select ‘View or change existing email accounts,' then hit ‘Next’ as shown in Fig 6.

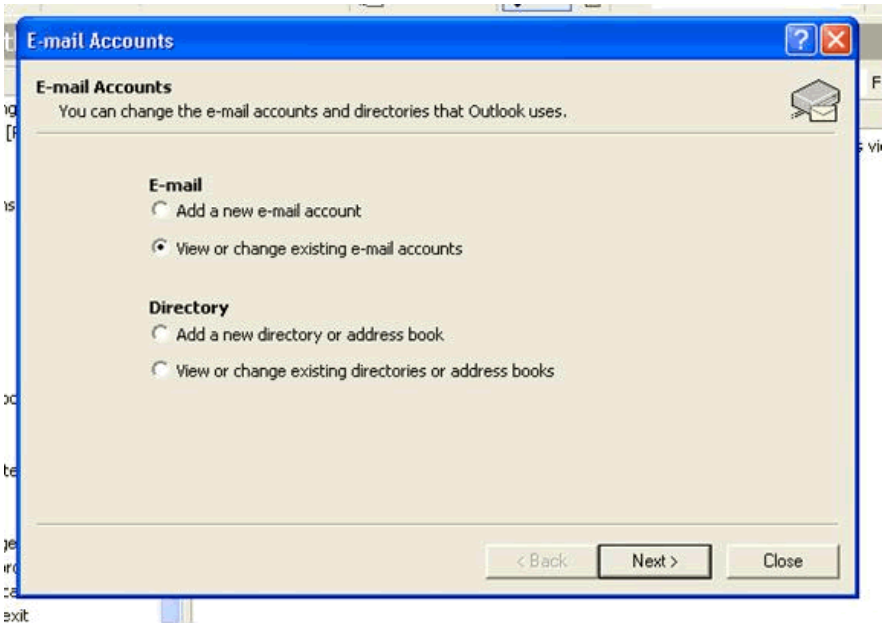

E-mail Accounts
E-mail Accounts
You can change the e-mail accounts and directories that Outlook uses.
E-mail
Add a new e-mail account
View or change existing e-mail accounts
Directory
Add a new directory or address book
View or change existing directories or address books
< Back
Next >
Close

Fig 6.

Step 3:

When the dialog box with your email account(s) list comes up, select the account in question, and then click ‘Change’ as shown below in Fig 7.

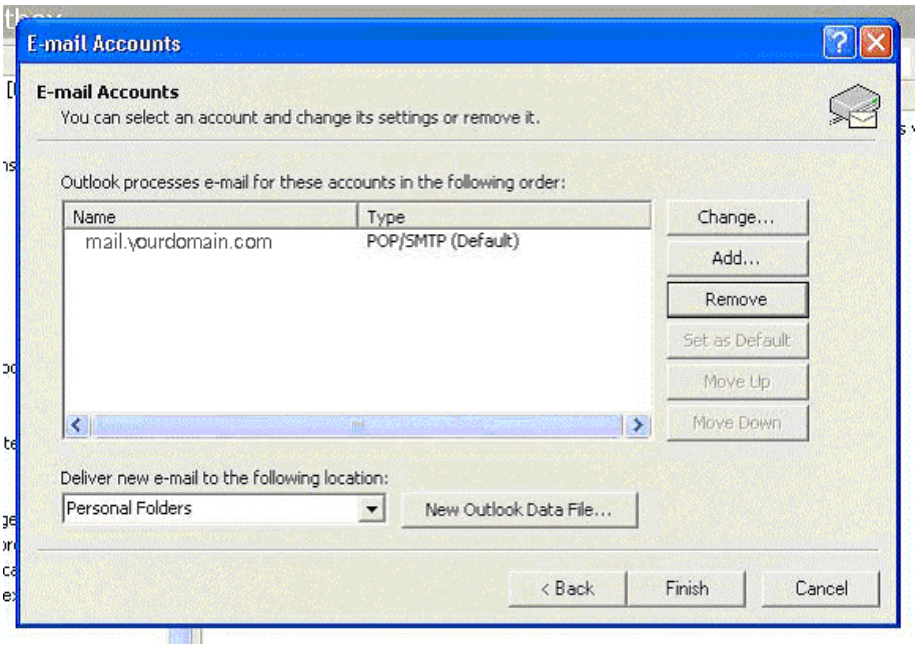


Fig 7.

Step 4:

When the screen for your email account comes up, ensure that the “Server Information” for “Incoming mail server (POP3)” (**mail.wctel.net)** and “Outgoing Mail Server (SMTP)” (**smtp.wctel.net)** are set to the correct mail server Fig 8-B.

In the “Login Information” area (Fig8-A) change the “User Name” to your entire email address (yourusername@wctel.net).

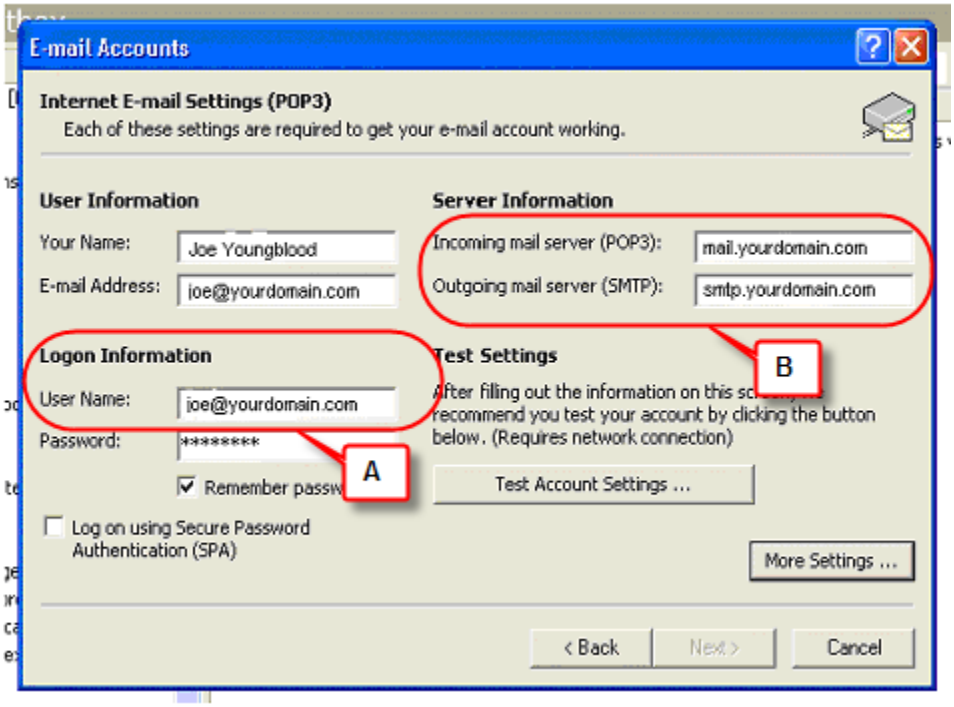


Fig 8.

The options under “User Information” is the email address that the person that you are sending email to will see as the “from” person. This information does don’t have any affect on the login details to the email account.

Once the detail above are confirmed then select the button in the lower right hand corner labeled ‘More Settings’ as shown in Fig 8.

Step 5:

In this Internet E-mail Settings' box select the tab labeled 'Outgoing Server' when the dialog box pictured in Fig 9. appears.

Select the box labeled 'My outgoing server (SMTP) requires authentication.' Fig 9-A.

Next confirm that the "Use same settings as my incoming mail server" is selected like Fig 9-B.

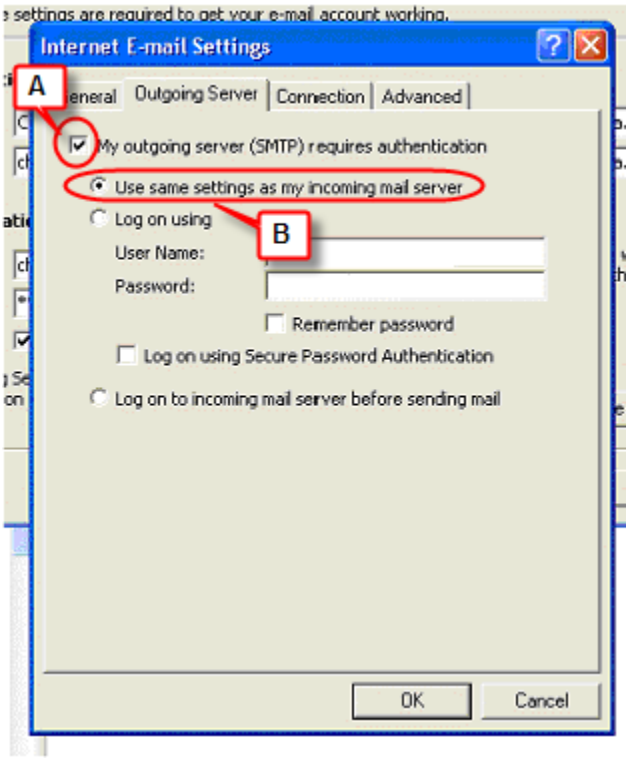


Fig 9.

By selecting the above options the software will use the same information to login as to what was entered on the previous screen (Fig 8).

Select OK.

If you have any questions about making these changes, please contact West Carolina's Internet Technical Support at 1-888-446-4638.

Outlook Express XP

Step 1:

Open Outlook Express and go to Tools -> Accounts as shown below in Fig 10.

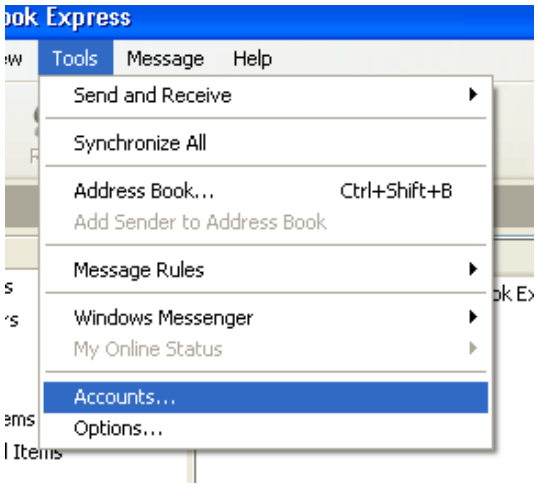


Fig 10.

Step 2:

When the 'Internet Accounts' dialog box appears, make sure the 'Mail' tab is selected, then highlight the account that you would like to change. Click the button labeled 'Properties'.

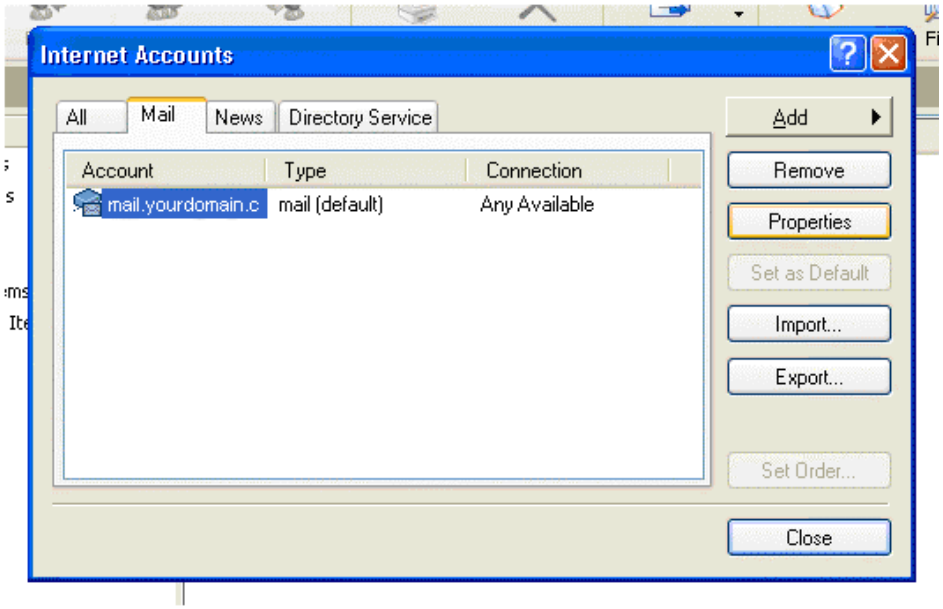


Fig 11.

Step 3:

When the ‘Properties’ tab appears, select the ‘Servers’ tab.

Ensure that the “Outgoing Mail Server (smtp) box contains “smtp.wctel.net”.

As seen in Fig. 12, ensure that the full email (ex: joe@wctel.net) address is used in the “Account name” section and not just the user name.

Select the box at the bottom of the dialog box labeled ‘My server requires authentication’ , then hit the button next to it labeled ‘Settings’ as shown below in Fig 12.

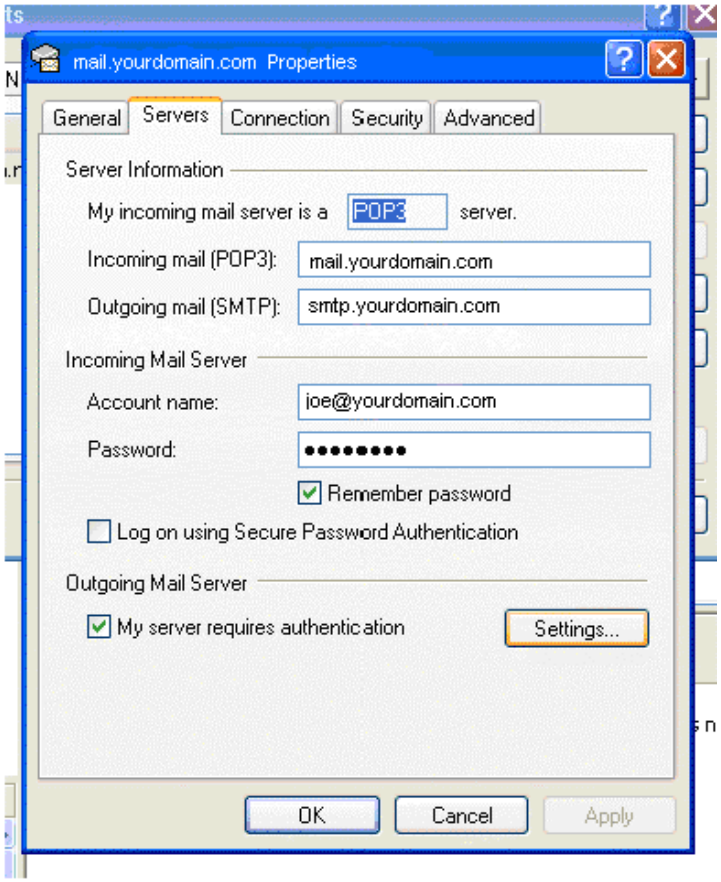


Fig 12:

Step 4:

Under the heading of “Logon Information” select the option labeled User same setting as my incoming mail server”, then click ‘OK’ as shown below in Fig 13-A.

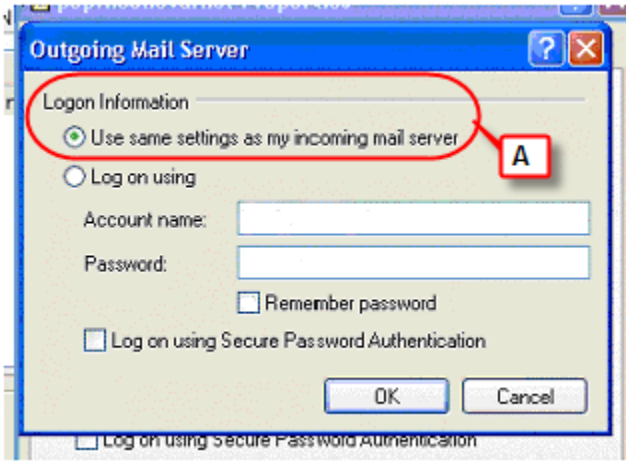


Fig 13.

If you have any questions about making these changes, please contact West Carolina's Internet Technical Support at 1-888-446-4638.

Mozilla 1.5

Step 1:

Open the Mozilla mail client, then go to 'Edit'-> 'Mail & Newsgroups Account Settings' as shown below in Fig 14.

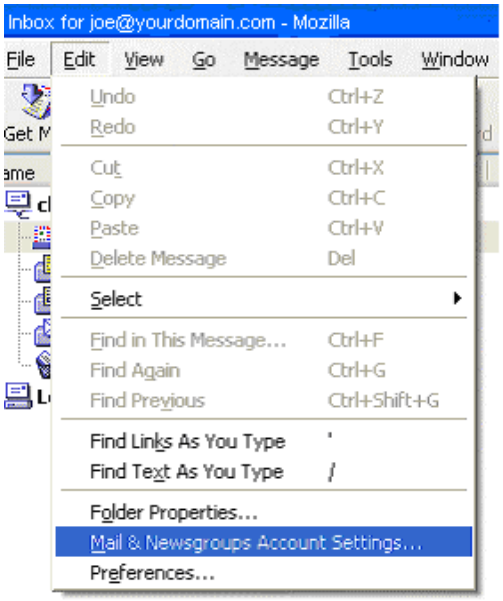


Fig 14.

Step 2:

When the dialog box appears, select the ‘Outgoing Server (SMTP)’ option on the left hand side.

Ensure that the ‘Server Name’ text box contains “smtp.wctel.net”.

Select the checkbox labeled ‘Use name and password’, and then enter the full email address (username@wctel.net) in the ‘User Name’ field. See below in Fig 15.

Hit ‘Ok’ to apply the settings.

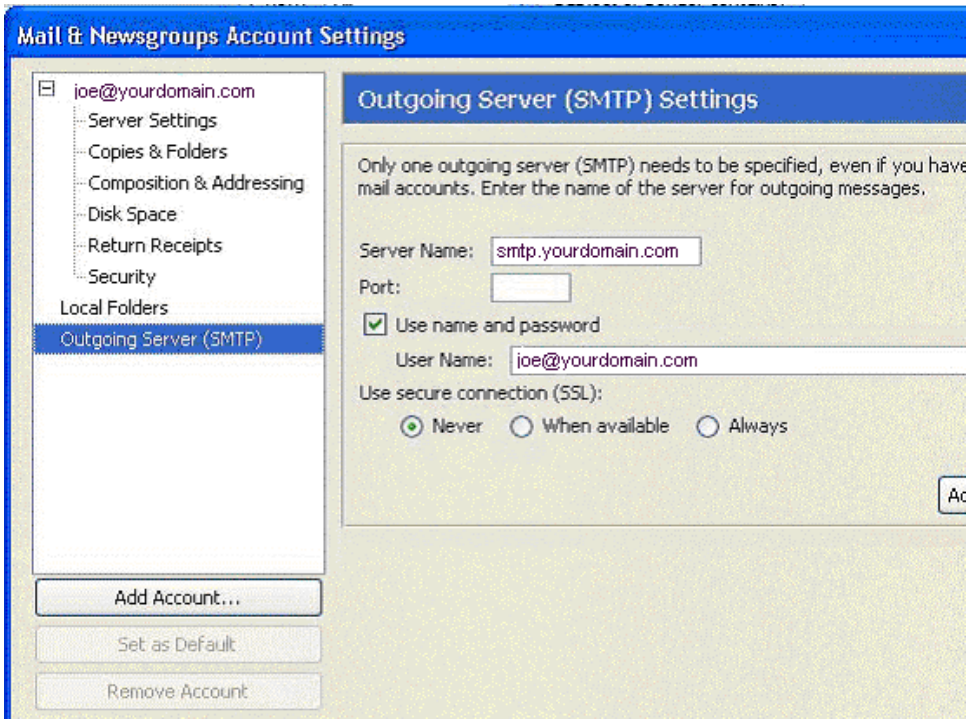


Fig 15:

If you have any questions about making these changes, please contact West Carolina's Internet Technical Support at 1-888-446-4638.

Dialer Setup Instructions:

Change Settings XP

Step 1:

If you have the dialer Icon on your desktop then double-click the Icon. You should see fig 15.

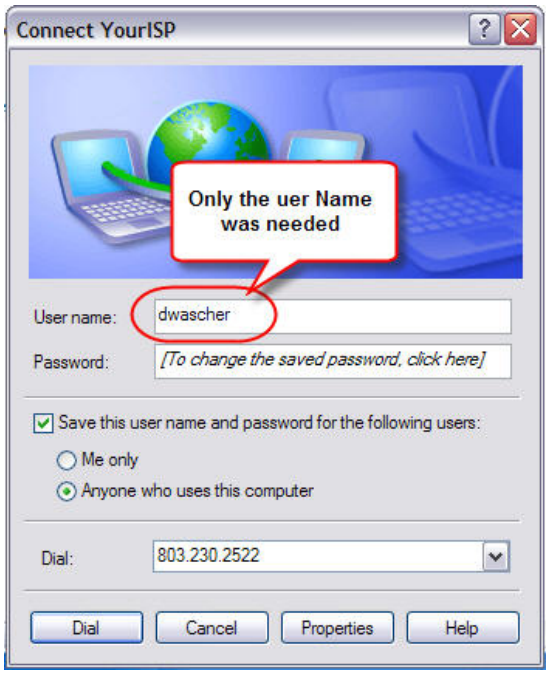


Fig. 15

Step 2:

Now add your entire email address into the space called User name. You should see fig 16.

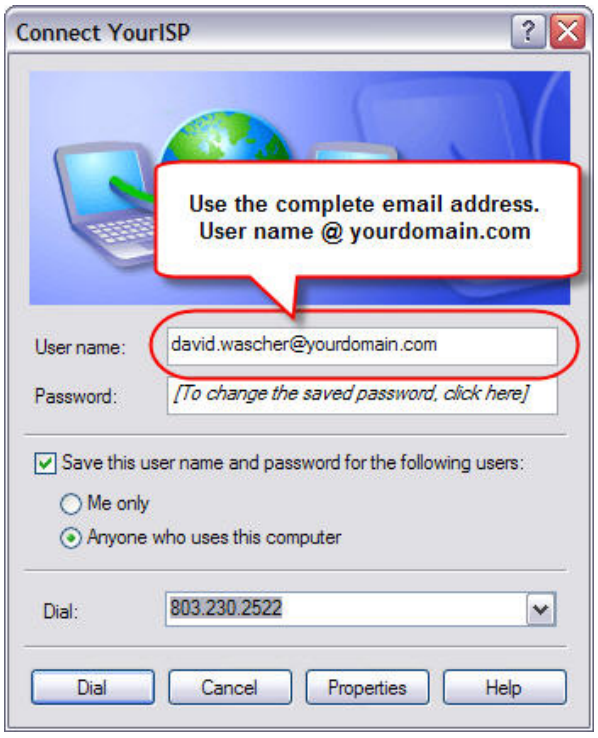


Fig 16.

Establishing New Dialer XP

Step 1:

If you are not familiar with the manual setup processes for this feature please call your ISP technical support rep at 1-888-446-4638, they will walk you through the setup processes.